

Hotel
House and home
Legal
Pension account
Lawyer insurance
Home loan
Life insurance
Experiences
Contents insurance
Car insurance
Insurance
Travel insurance
Holidays and leisure
LOfavør App Bank

Your membership benefits 2022

LOfavør

has negotiated great deals for you which are also good for all trade union members.

With our more than 970,000 members, we are able to negotiate solid, dependable deals on everything from banking services, holidays and cultural events to insurance – which is great both for you - and for everyone else.

Our membership card – physical and digital

Our membership card shows that you are a member of a trade union under the Norwegian Confederation of Trade Unions, something you may need to prove when applying for membership benefits. You can also use the membership card digitally by downloading the LOfavør app. This means that you always have access to the membership card and to all our information about membership benefits.

Further information about the benefits provides by LOfavør

can be obtained by calling our Membership Services on 416 06 600 or visiting lofavor.no.

Photo: LO/Henry Møi



Peggy Hessen Følsvik
*Leader of LO
January 2022*

Contents

2022

4 Collective insurance

For more information explaining collective insurance, see page 4

- 05 LOFavør Household Contents insurance
- 06 LOFavør Basic insurance
- 07 LOFavør Leisure Accident insurance

8 Insurance policies

- 09 LOFavør Travel insurance
- 10 LOFavør Home insurance
- 11 LOFavør Car insurance
- 12 LOFavør Child insurance
- 13 Student and Apprentice insurance
- 13 Other insurance policies

14 Bank

- 15 LOFavør First Home loan
- 15 LOFavør Young Person's Home loan
- 15 LOFavør Home loan
- 15 Deposit loan
- 15 Home Saving for young people (BSU)
- 15 Savings Account
- 15 Salary Guarantee Advance
- 15 Industrial Dispute loan
- 16 LOFavør Pension Account
- 16 LOFavør Pension Capital Certificate
- 17 LOFavør Mastercard
- 18 Estate Agency
- 18 LOFavør Car loan

19 Legal

- 19 Legal aid
- 20 LOFavør Lawyer insurance

21 Holidays and leisure

- 22 Experiences
- 22 Hurtigruten
- 23 Car rental
- 24 Hotel

25 Energy

- 25 Electricity

26 Contact us

- 26 LOFavør app
- 27 LOFavør Member's Hotline

Collective insurance

For more than 50 years LOfavør has worked to ensure that you and your family can feel secure in your home. Contents insurance was introduced back in the 1960s, and now you benefit from many important insurance policies as part of your membership.



What insurance policies do I have?

By logging on to **lofavor.no** on **MyPage** or in the **LOfavør app**, you can find a quick overview of your insurance policies. Both those you have via LO and those you have taken out yourself.

Please note that you may have opted out of some of the insurance policies. Special conditions for

collective insurance policies apply to apprentice, trainee or student members.

You can also contact your trade union. You may also be eligible for insurance policies through a local association or club. Contact them to find out about the insurance policies that you are eligible for.

*In this booklet we have only included an excerpt from the insurance terms and conditions. Full terms and conditions are available at **lofavor.no**. You can also contact SpareBank1's insurance company **Fremtind Forsikring** via the members' hotline on **+47 416 06 600** or visit **lofavor.no**. Claims can also be submitted via service tel. no. **915 02 300** or direct from the **LOfavør app**.*

LOfavor Household Contents insurance

Your membership includes Norway's best Contents insurance!

This insurance policy applies to the member's permanent residence and any other residence* in the Nordic Region inhabited by the member.

The insurance policy has no upper limit to the total amount insured, and covers, among other things:

- claims arising due to water, fire and theft
- costs relating to legal assistance
- liability insurance
- accidental damage insurance
- moving insurance within the Nordic Region
- bicycle theft within the Nordic Region (up to NOK 40,000)
- up to NOK 300,000 cover for individual items and collections
- practical and legal assistance in the event of ID theft
- for full terms and conditions, see lofavor.no

* Holiday homes must have separate Contents insurance

General excess in the event of a claim is NOK 2,000 (certain exceptions apply)

If more than one person in the household has LOfavor contents insurance, or you are registered as a student or trainee member of your union, you do not have to pay excess in the event of a claim if compensation exceeds NOK 2,000.

Not everyone is aware that Contents insurance is a benefit of membership. Make sure you are not insured twice with contents insurance via another company.

NISO, NMF, KF, NF, Writers' Guild of Norway, NSOF, Norwegian Society of Authors, NSF, APF, FF, FO, NTL, Norwegian Union of Municipal and General Employees, EL and IT, IE, HK Norway, NNN, NAF, FLT, NFF, NOF, SL and Creo have arranged collective insurance schemes, while NLF and NJF do not have these benefits for their members.

Please note that you may have opted out of this insurance.



The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company.

LOfavør Basic insurance

In the event of death, the policy pays out a one-off amount to surviving relatives. Cover is highest in those periods of your life where debt and responsibility for dependants is usually the greatest. Cover is always provided in addition to any other life insurance policies you may have.

Non-exhaustively, the insurance covers:

- you as a member
- your spouse/cohabitant and children under the age of 21
- death, regardless of age and cause
- 24/7, worldwide
- child deaths (also covers deaths after the 26th week of pregnancy) with NOK 53,201

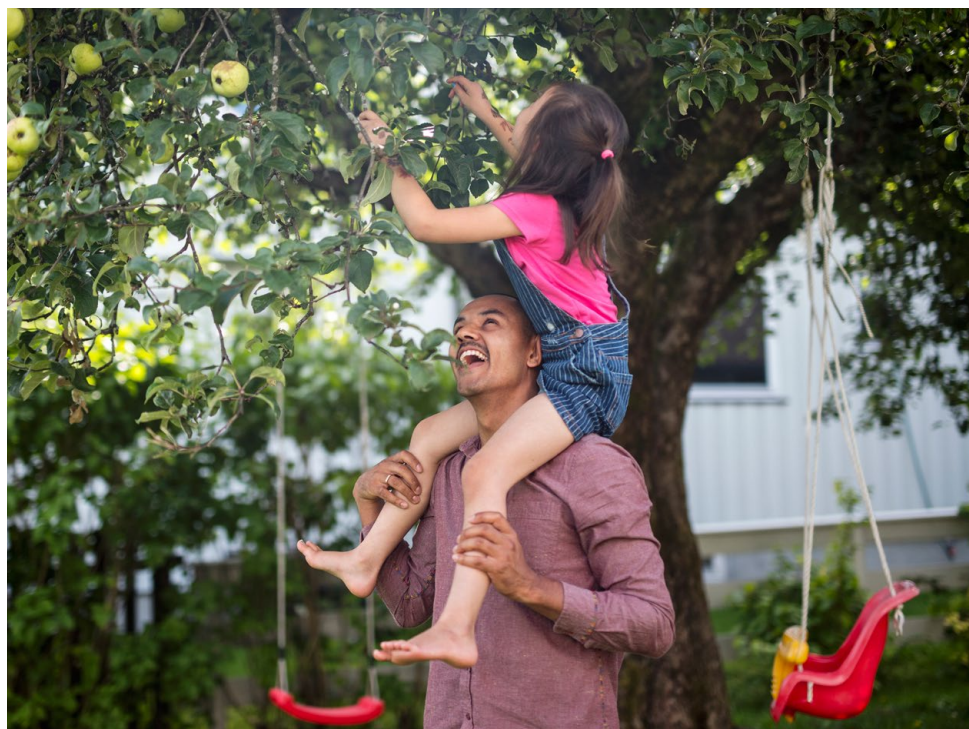
- EL and IT
- FF
- FLT
- HK Norway
- IE
- Creo
- NAF
- NFF
- NNN
- NOF
- NSF

have collective agreements for this insurance.

Sums insured for LOfavør Basic insurance.

Applies from 01.01.2022.

Age	Member	Spouse/ cohabitant	Child's death
Up to 50	91,367	91,367	NOK 53,201 per child under 21 independent of member's age.
54	71,576	71,576	
58	52,507	52,507	
62	33,441	33,441	
66	14,375	14,375	
70	8,714	8,714	
75 and above	7,224	7,224	



The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company.

Lofavor Leisure Accident insurance

The insurance policy pays you compensation if you become the victim of a non-work-related accident.

As a member, you get non-work-related accident insurance which pays out in the event of permanent medical disability or death resulting from a non-work-related accident.

The insurance is valid until you reach the age of 70. Please contact your union or go to **My Page** at **lofavor.no** if you need more information about the insurance.

- EL and IT
- FF
- FLT
- IE
- NAF
- NFF
- NNN
- HK Norway

has taken out this insurance policy collectively for its members.



	Member who has a spouse, cohabitant or lineal descendants	Single member
Death	100,000	10,000
Disability	200,000*	200,000*
Treatment expenses **	10,000	10,000

* If the individual is less than fully disabled (100%), compensation will be reduced by a proportionate amount.
** Excess of NOK 1,000 for treatment expenses.

The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company.

Insurance policies

Insurance policies provided by LOfavør give you the additional security that is important to you.

But insurance is great for many more people than just you. Because when many people contribute a little to the pot, we have what is needed in the event of an accident happening to any of us. One day you may need help – and another day it might be somebody else. Together we provide each other with security.



Use your insurance benefits

With more than 970,000 members behind us, LOfavør has negotiated a complete insurance offering that brings you a multitude of benefits.

SpareBank 1 is our partner for both banking and insurance products, and LOfavør insurance policies are provided by Fremtind Forsikring, SpareBank 1's insurance company. Fremtind was named best in test both before and after the insurance incident by Norsk Kundebarometer and EPSI. This shows they are an experienced provider that gives our members fast and efficient help. We suggest you talk to an advisor at SpareBank 1 about your insurance requirements, so that you can feel certain that you have the cover you need.

You can easily switch insurance company!

For assistance, just call LOfavør's members' hotline on +47 416 06 600, visit lofavor.no or contact us via the LOfavør app.

*I dette heftet har vi kun tatt med et utdrag av forsikringenes betingelser. Fullstendige vilkår finner du på lofavor.no. Du kan også kontakte SpareBank 1 sitt forsikringsselskap **Fremtind Forsikring** via Medlemstelefonen **+47 416 06 600** eller gå inn på lofavor.no.*

*Claims can also be submitted via service tel. no. **915 02 300** or direct from the **LOfavør app**.*

LOfavør Travel insurance



Anyone who is going to travel needs a good travel insurance! LOfavør Reiseforsikring is valid throughout the year and includes cancellation insurance. With this insurance, you and your family are insured on all types of travel all year round. Remember that travel insurance applies from the time you leave home.

Non-exhaustively, the insurance covers:

- single trips with a duration of up to 70 days
- you as a member, your spouse/cohabitant, and children under 20 years of age, regard less of whether you travel together or separately
- theft of, and damage to, luggage
- delayed or lost luggage
- travel sickness and repatriation
- travel accident
- travel liability
- cancellation insurance in the event of acute and unexpected illness

But does not cover ...

The most important exclusions are:

- losses caused by carrying out risky activities
- items lost, misplaced, or left behind
- any illness or condition that existed prior to departure

- NOF
- IE
- NTL
- NFF
- FLT
- NSF
- EL and IT
- FF
- FO
- NF
- NISO
- SL
- HK Norway
- NMF
- Fagforbundet

has taken out this insurance policy collectively for its members

NB! Please note that you may have opted out of this insurance.

LOfavør Travel insurance single is now available for purchase as well.

With LOfavør Travel insurance you'll receive help 24/7 anywhere in the world.

Long-stay travel

This travel insurance applies to single trips of a duration of up to 70 days, but you can choose to extend the policy to 90, 120 or 180 days for longer trips abroad. You can find the travel card in the LOfavør app and on your insurance pages in SpareBank1.no.

The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company. Further information is available on **lofavor.no** or in the **LOfavør app**.

LOfavør Home insurance



We want you to always rest assured that your coverage is comprehensive. For this reason, we're giving you maximum coverage – at no additional cost.

Maximum home insurance ensures your coverage is solid.

The following is included in the price:

- claims arising from leaking roofs that are less than 40 years old
- claims arising due to tradesmen's errors
- claims arising from wetrooms that are less than 10 years old
- pests
- outdoor swimming pools up to 500,000
- artistic decoration

If your house is written off, we build a new house without deductions for age or wear and tear.

We're eager to help you

Contact us through LOfavør's members' hotline on +47 416 06 600 or go to lofavor.no, and we'll help you discover the most suitable insurance. You can also contact us directly through the LOfavør app.

One settlement, one contact and one excess

You already have LOfavør's household contents insurance. By choosing LOfavør Home insurance you won't need to talk to two different insurance companies in the event of a claim. You only pay one excess and get a faster and safer settlement.

The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company. Further information is available on lofavor.no or in the **LOfavør app**.

LOfavør Car insurance



We want you to always rest assured that your coverage is comprehensive. Therefore, you get maximum coverage – at no additional cost.

Maximum coverage ensures your coverage is solid.

The following is included in the price:

- you are provided with a rental car for up to 45 days
- you get breakdown cover which also includes battery packs (age of car max. 8 years)
- you get a new car if the car is written off (age of car max. 3 years or 100,000 km on the clock)
- you receive higher payouts on movable goods and accessories
- you are covered for damage to glass roofs

Do you have a car that does not need more than minimum comprehensive or third party liability cover? Please contact us, and we'll help you find the appropriate insurance.

We're eager to help you

Contact us through LOfavør's members' hotline on +47 416 06 600 or go to lofavor.no, and we'll help you discover the most suitable insurance. You can also contact us directly through the LOfavør app.

The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company. Further information is available on lofavor.no or in the **LOfavør app**.

LOfavør Child insurance



Did you know that children who become disabled have to manage on a limited income for the rest of their lives? Child insurance provides financial assistance for your child and your family if the unthinkable happens.

As a member, you are able to purchase LOfavør Child Insurance for your children aged between 2 months and 16 years. The policy lasts until the child turns 26. An accident insurance policy is then extended automatically on separate terms. If the child insurance has included disability cover, this continues automatically – no new health declaration is required.

Your membership benefits

- A hotline that provides answers to questions concerning financial rights pertaining to any disease or accident your child has had.
- No sign-on or establishment fee.
- No administration costs as an e-customer.

The policy is provided by **Fremtind Forsikring**, SpareBank 1's insurance company. Further information is available on **lofavor.no** or in the **LOfavør app**.

LOfavn Student- and Apprentice insurance

All students and apprentices ought to have a travel insurance that is valid year-round. If you are registered as a student/apprentice member of your union, the best travel insurance and accident insurance is available to you at only NOK 952 per annum.



The travel insurance policy covers:

- single trips of a duration of up to 70 days
- you as a member, your spouse/cohabitee and children under the age of 20, irrespective of whether you travel together or separately
- theft of and damage to luggage
- delayed or lost luggage
- illness while travelling and repatriation
- accidents while travelling resulting in death or disability
- travel liability
- cancellation insurance in the event of acute and unexpected illness
- no excess is charged. Only damage exceeding NOK 1,000 is covered

Accident insurance – safety net in the case of accidents. An accident can have major financial consequences.

- Applies 24/7 – also in the workplace
- Medical treatment expenses after accidental injury, including physiotherapist and dentist
- Payouts of up to NOK 700,000 in the event of permanent medical disability

You can also buy

Through LOfavn you can easily obtain additional insurance coverage.

It pays to combine your insurance policies in one place. Contact us through **LOfavn's members' phone** on +47 416 06 600 or go to **lofavn.no**, and we'll be glad to help you! You may also contact us directly through the **LOfavn app**.

- Leisure Boat Insurance – (top-level cover included)
- LOfavn Holiday Home Insurance – (top-level cover included)
- LOfavn Valuables Insurance
- LOfavn Dog and Cat Insurance
- LOfavn Moped Insurance
- LOfavn Trailer Insurance
- LOfavn Motorcycle Insurance
- LOfavn Caravan Insurance
- LOfavn Snowmobile Insurance
- LOfavn Critical Illness
- LOfavn Life Insurance
- LOfavn Disability Pension
- LOfavn Disability Capital
- LOfavn Accident insurance

These policies are provided by **Fremtind Forsikring**, SpareBank 1's insurance company. Further information is available on **lofavn.no** or in the **LOfavn app**.

Bank

SpareBank 1 banks work hard every day to help you as a member with your private finances.

In addition to expert advisers, you will also find the best digital solutions for secure and simple everyday finances. SpareBank 1 also has Norway's best mobile banking app*, in which you can pay bills with your camera, see an overview of your student loan and have a full overview of how you spend your money with «My finances».

**Highest ranking in appstore*

We recommend that you speak to an advisor to ensure your financial needs are met at all times.

- Renting or buying?
- How much can I borrow?
- Savings and pension
- What insurance cover do I have as part of my membership?



Your home is often your biggest expense, so we have negotiated one of Norway's best interest rates on home mortgages for you as a member.

With a mortgages from SpareBank 1, as a member you can be confident that you will get some of the market's best terms – in the longer term as well as the short term.

We have entered into a dedicated agreement with SpareBank 1 Østlandet and SpareBank 1 SMN to offer our members the best mortgage interest rates.

You can also use other SpareBank 1 banks that offer good benefits on mortgages to you as a member.

These benefits are provided by **SpareBank 1**.

Additional informasjon is available at lofavor.no or in the **LOfavour** app.

LOfavør First Home loan

Are you buying your first home? Regardless of your age, you get the bank's best interest rate.

First Home loan price example:

10.11.21. Nominal interest rate 1.34%. Effective interest rate 1.42%. NOK 2 million over 25 years. Cost NOK 375,748. Total NOK 2,375,748.*

* Total cost includes interest, set-up, payment date and deposit fees.

LOfavør Young Person's Home loan

The property market can be challenging for young people, and you may have many questions you want to ask: How much can I borrow? What can I afford? If you are under the age of 34, you get a lower interest rate on your mortgage.

Young Person's Home loan price example:

10.11.21. Nominal interest rate 1.45%. Effective interest rate 1.52%. NOK 2 million over 25 years. Cost NOK 406,500. Total NOK 2,406,500*

* Total cost includes interest, set-up, payment date and deposit fees.

LOfavør Home loan

For many, buying a home is the biggest investment they will ever make. Because home loans are usually bigger than other loans, interest rates play an important role.

With a mortgage through us, you get a favourable interest rate and good advice adapted to your finances.

Mortgage price example:

10.11.21. Nominal interest rate 1.60%. Effective interest rate 1.67%. NOK 2 million over 25 years. Cost NOK 448,976. Total NOK 2,448,976*

* Total cost includes interest, set-up, payment date and deposit fees.

Deposit loan

When you rent a property, the lessor usually requires security in the form of a deposit which may often be as much as three months' rent.

- loans of up to NOK 40,000
- repayment period of up to 5 years
- NOK 500 set-up fee
- no payment date fee

Deposit loan price example:

Nominal interest rate 10.9%. Effective interest rate 12.06%. NOK 40,000 over 5 years. Cost NOK 12,713. Total NOK 52,713.

These benefits are provided by **SpareBank 1**.

Additional informasjon is available at **lofavor.no** or in the **LOfavør app**.

Home saving for young people (BSU)

High levels of interest on your savings.

As a member of a trade union under the Norwegian Confederation of Trade Unions, you benefit from a discount of 0.25% on top of the bank's already high BSU interest rate.

Savings Account

Your benefits:

- higher interest rate for members of a trade union under the Norwegian Confederation of Trade Unions

Interest rates and conditions may vary. Please contact your nearest SpareBank 1 branch.

Salary Guarantee Advance*

If the company you work for goes bankrupt, members of a trade union under the Norwegian Confederation of Trade Unions who have a LOfavør Current Account (or set one up) are eligible for mortgage interest loans while you await payment from the salary guarantee scheme.

You must be a member of an LO organisation when the conflict arises.

Your benefits:

- loan as an advance on money from the salary guarantee fund for mortgage interest

Industrial Dispute loan*

An Industrial Dispute Loan may be right for you if you are impacted financially by an industrial dispute at your place of work.

For you to qualify for an Industrial Dispute Loan, the dispute must be legal. Your trade union will be able to tell you whether the industrial dispute is legal.

Your membership benefits:

- mortgage interest on an Industrial Dispute Loan

Industrial Dispute loan price example:

10.11.21. Nominal interest rate 1.60%. Effective interest rate 1.67%. NOK 2 million over 25 years. Cost NOK 448,976. Total NOK 2,448,976.

* Advance on salary guarantee and Industrial Dispute loan requires a standard credit check.

LOfavør Pension Account



Now you have the opportunity to bring together defined contribution pension schemes from previous, current and future jobs into the same scheme with a LOfavør Pension Account. There will be major benefits in bringing together pension savings as collective agreements offer far better terms.

Pension savings will be placed in Nordic Swan funds that focus on social responsibility, sound working conditions and sustainability.

SpareBank 1 offers personal advice and has good digital solutions to make it secure and simple for you to save for retirement and to provide you with a good overview of your finances.

As a member, you receive:

- low fees
- sustainable management
- simple overview of your pension

LOfavør Pension Capital Certificate

As an LO member, you will receive good terms on your Pension Capital Certificate.

By bringing together your pension capital certificates, you will pay lower administration costs, and at the same time have a simpler overview and better control over your future pension.

A pension capital certificate is confirmation of pension funds that you have accrued in previous jobs. The certificate is set up each time you end

your period of employment at a company that has a contribution-based occupational pension.

As a member, you receive:

- lower administration costs and a gradual reduction of share interest in relation to your age.

These benefits are provided by SpareBank 1. Additional informasjon is available at lofavor.no or in the LOfavør app.

Credit card

LOfavn Mastercard provides extra security when shopping online and while travelling.

Sometimes it can be smart to pay by credit card. LOfavn Mastercard includes benefits that provide additional security for smart use.



When is it a good idea to use a credit card?

Use a credit card when you shop online to avoid paying in advance and enjoy additional security in the event of failed delivery, fraud and bankruptcy. Using a credit card when you travel is a good idea. If you are unlucky enough to become a victim of fraud, no unauthorised parties will be able to access your current account. You also avoid having to pay for withdrawing cash from ATMs or over the counter while you are abroad.

You have a clear overview of your spending, invoices and balances in Kortbanken, which you will find at www.kortbank.no.

With LOfavn Mastercard you receive:

- Ticket insurance to cover the cost of tickets if you are prevented from attending a concert or sports event, as long as you book tickets with an LOfavn Mastercard.
- Travel insurance that covers an excess of up to NOK 12,000 in the event of damage to a hired vehicle.
- Cancellation of travel for you and your family if you pay a minimum of 50% of the cost with an LOfavn Mastercard.
- Payment insurance is an optional benefit that provides you with additional security if you lose your job, are laid off, become ill or suffer

an accident. The insurance policy costs 0.6% of outstanding debt each month and can be activated in Kortbanken or in SpareBank 1 online and mobile banking.

- No fees for withdrawing cash while you are abroad.

Prices LOfavn Mastercard

LOfavn MasterCard – no annual fee and no charge when making a purchase, and as long as you repay the outstanding balance by the due date you will not be charged at all. Full overview of prices and terms and conditions are available at lofavn.no/kredittkort

Price example for deferred payments:

Effective interest rate 19.92%, NOK 15,000 over 12 months, credit cost NOK 1,281. Total credit amount NOK 16,281.

LOfavn Mastercard for young people

This is a credit card for those aged between 18 and 34 who are looking for a good and responsible card offering security for travel and secure online purchases. In addition to a number of good insurance provisions, there are savings to be made with careful use. You receive a 20% discount on streaming services as well as concerts and cultural events.

What are some correct and incorrect ways of using credit cards?

Visit kortvett.no for advice on how to use your credit card in a safe and good way. Our independent advisers can teach you how to avoid common credit card pitfalls and answer questions related to financial, security and payment issues.

More information about the LOfavn Mastercard is available at lofavn.no/kredittkort. You can also download the **LOfavn app**. LOfavn Mastercard is provided by SpareBank 1 Kreditt.

Estate Agency

Membership benefits that provide peace of mind when selling a home.

- Free home valuation.*
- If your home is not sold within six months, you are free to terminate the agreement. You do not pay for the time the estate agents have spent.
- You receive no invoice until your final statement.
- E-survey is also included in connection with sales of homes and recreational property.
- For mortgages/refinancing, we offer e-tariffs with a discount of NOK 1,000.

EiendomsMegler 1 has offices across Norway. This means you can feel confident that you are receiving the services of a competent property agent who knows the area in which you are selling your home.

** Free valuation (subject to maximum transport distance of 25 kilometres and one valuation per year. This does not apply if EiendomsMegler 1 handles the sale).*

The benefit is provided by **EiendomsMegler 1**.
Additional information is available at **lofavor.no** or in the **LOfavor app**.

Call
+47 51 91 54 00
to get in touch with
your closest
EiendomsMegler 1.



LOfavor Car loan

Is your greatest dream acquiring a new car, boat, bike or even caravan?

With a LOfavor Car loan we use the vehicle as collateral. This means you can avoid using the financial security available to you through home ownership, affording you greater freedom in case you need to upgrade or cover any other unexpected major costs.

Your benefits:

- our best loan terms
- same-day processing and swift payout
- possibility of payment insurance
- possibility of payment-free months
- NOK 1,200 discount on establishment fee when you take out an electric car loan
- up to 100% funding

We also have extra beneficial benefits to you who are between 18 and 34 years old.

Price example car/caravan loan:

Nominal interest rate from 3.95%, effective interest rate from 5.38%. Equity 35%. NOK 150,000 with a 5 year repayment plan, setup fee of NOK 1,600. Total payment NOK 170,911.



Payment insurance is available for your loan. This gives you additional peace of mind!

LOfavor Car loan is provided by **SpareBank 1 Finans**.
Additional information is available at **lofavor.no** or in the **LOfavor app**.

Legal

Personal legal assistance. Too many of us find ourselves in situations where we need or should seek legal advice. Often it is your budget that determines whether you are able to seek help or not.

We believe that legal services should be available to everyone. That's why we offer two favourable ways of ensuring you get excellent legal advice.

If you need legal help in the event of a workplace dispute, you should contact your trade union. Find out more about these two services below and on the following page.



Legal aid

Have you thought about drawing up a will or a future power of attorney? Was your car purchase a not what you expected? Perhaps the new bathroom has to be taken out after purchasing your new home? Or perhaps there is an inheritance settlement that needs to be handled or a cohabitation agreement needs to be arranged?

You will do it some other time? Be prepared in advance. Resolve problems before they happen, get help in disputes before things get out of hand.

Through LOfavør, you can get a free consultation with a lawyer – no matter what it concerns – and get very good rates if you require further assistance.

LOfavør has chosen Advokatfirmaet Legalis as our cooperating partner for private cases. Legalis has 8 specialist departments within all areas. You can now contact a lawyer via Chat, by telephone or email if you have any queries. It won't cost you anything – but could save you a great deal.

Your benefits:

- free introductory assistance by telephone or chat
- greatly reduced prices on all legal assistance
- free assistance in applying for legal aid if relevant
- contracts and wills online

Legal aid cover

Your LOfavør household contents insurance includes legal aid insurance, which covers the cost of a lawyer in many cases. More information is available from Legalis, who can help you complete the application free of charge.

The benefit is provided by **Advokatfirmaet Legalis AS**. Additional informasjon is available at **lofavor.no** or in the **LOfavør app**.

LOfavør Lawyer insurance

Your own lawyer offers security in your private life and is the best way to receive legal assistance. You do not pay hourly fees for legal assistance from HELP – only the insurance premium.

HELP's lawyers

- respond to questions
- help you with legal documents and agreements
- prevent and resolve conflicts in and out of court
- manage your case until it has been resolved

What can I use the lawyer insurance for?

- Divorce/breakups
- Child-related issues
- Inheritance
- Purchases
- Property (purchase/sale of property not included)
- Online harassment
- Insurance disputes

Price:
NOK 167
per month
from 1.1.2021*

No hourly rate.

An excess of NOK 3,000 for court proceedings in disputes.

** Quarantine of 6 months (from time of taking out insurance) for any matter*

NSF, SL, NAF, Creo, FLT, Lokmann, NMF, NFF, HK Norway, NNN, Norsk Kabinforening, Fagforbundet, Norwegian Airline Pilots Association, Norwegian Union of Municipal and General Employees, FF, IE and NOF have arranged collective insurance for their members.

The insurance policy covers:

- unlimited general legal advice
- legal assistance for up to NOK 3 million per dispute
- also covers the other party's costs in the event of a loss in court
- access to good legal agreements that you can draw up via help.no/minside



LOfavør Lawyer insurance is provided by **HELP Forsikring AS**.

See a complete overview of coverage areas and terms at lofavor.no or in the **LOfavør app**.

Holidays and leisure

Holidays and leisure were some of the first personal benefits to be made available to LO members.

LO realized early on that it was important to have holiday and leisure facilities that gave all employees the opportunity for recreation and family life enjoyment.





Through LOfavor, you receive tickets to cultural, experience-based and sports events.

Discounts on tickets from, among others:

- Det Norske teatret (Norwegian theatre)
- Riksteatret (Norwegian touring theatre)
- Tusenfyrd (Norwegian amusement park)
- Bø Sommarland (Norwegian water park)
- Notodden Bluesfestival (Blues festival in Norway)

Activities with voluntary organisations:

- Norwegian People's Aid

Take a look at lofavor.no/ferie/leisure or in the **LOfavor app**.

Hurtigruten

With Hurtigruten you can experience a wide range of activities and experiences related to Norwegian nature, culture and history – both on board the ships and on land.



Your membership benefits:

- 10% discount for you and your family on the current price of Hurtigruten's trips along the Norwegian coastline.

The discounts cannot be combined with other offers and do not apply to flights, excursions, overnight stays at hotels, transport, etc.

You can call Hurtigruten by phone:

+47 71 49 38 09 – and we'll help you set up a trip plan that suits you.

You may also send an email to:

lofavor@hurtigruten.com

Now you can also place orders via:

lofavor.no/hurtigruten

Car rental

As a member of LOfavør, you have access to discounted prices from Hertz, one of the world's largest car rental companies.

With more than 100 years' experience, Hertz is our car rental partner. Hertz can be found in more than 150 countries and in more than 11,000 locations. By choosing Hertz as our car rental partner, we have also gained a partner who has outlets across Norway with its Norwegian headquarters in Oslo.

You are eligible for:

- 10% discount* on the best available price all over the world. Prices include free mileage (with the exceptions of goods vehicles, 9- and 16-seaters and in some countries), standard insurance, taxes and duties.
- 10% discount* on goods vehicles in Norway
- Membership of the Hertz Gold Plus Rewards programme. This gives you further benefits such as free additional driver, fast track services at many of the world's largest airports and much more.
- Access to campaigns offering additional discounts

If you book directly via LOfavør, the agreement code will already be preselected.

If you wish to speak to Hertz Booking and Customer Services directly, please remember to quote agreement code **CDP 858691**.

Students

Did you know that as a student you enjoy even better benefits by choosing Hertz?

- Up to 20% discount on car rental in Norway and Europe
- Waiver of free young driver fee (YDF) in Norway

Quote agreement code **CDP 828276** if you book directly with Hertz. Remember to show valid student ID and driver's licence when you collect the car.

** Discounts are applied to base prices, not mandatory insurance, accessories, taxes and duties.*

The discount is guaranteed when you book via LOfavør.



This benefit is provided by **Hertz**. Additional information is available at **lofavor.no** or in the LOfavør app.

Hotel

Nordic Choice Hotels

is one of the largest hotel groups in the Nordic countries with more than 100 destinations.

The group owns the Comfort, Quality and Clarion chains as well as 17 independent hotels. All hotels are environmentally certified to ISO 14001.

Your benefits:

- you enjoy a 20% discount on all Nordic Choice hotels in Norway
- you enjoy a 10% discount on all Nordic Choice hotels in Sweden, Denmark and the Baltics

As a **student/apprentice member** of a trade union under the Norwegian Confederation of Trade Unions, you now enjoy discounts on Comfort Hotels in the Nordic countries and in Lithuania.

Your benefits:

- NOK 699 per room per night for 2 guests
- this membership discount applies on all days

In order to claim this discount, you must produce a valid membership card and student ID on arrival. If you are an apprentice, bring your apprentice contract (or take a picture of it) and your membership ID when you check in.

Scandic Hotels

Scandic is the largest hotel chain in the Nordic countries with a network of approximately 280 hotels in six countries.

Scandic leads on universal design and has an employee working full-time on the concept. Scandic also has hotels in the Nordic countries labelled with the Nordic Eco Label.

Your benefits:

As a member, you enjoy a NOK 180 discount on applicable published Flex prices on all Norwegian hotels. In other countries (Sweden, Denmark, Finland, Germany and Poland), you enjoy a 10% discount on the published Flex price.

The offer applies when rooms are available and when the offer is running on **lofavor.no**.

The offer applies to rooms on all weekdays* to all room categories, including breakfast.**

** Does not apply to Kristiansand in July.*

*** Additional charges apply for breakfast in Germany and Poland.*

Book through lofavor.no or via the **LOfavour app** to make sure you get the correct price.



Additional information is available at lofavor.no or in the **LOfavour app**.

Energy

It is not always easy to find out about power prices and decide which power supplier to choose.

For this reason, we have done the job for you, so that you can feel confident that you've chosen a good solution – one that's not too expensive and from a serious supplier.



Electricity

LOfavør has made it easy for you to use your membership benefits for electricity. We have negotiated good terms with Fjordkraft, to ensure you can get a great electricity deal.

Your benefits:

- **LOfavør Guarantee** – a predictable energy contract with price guarantee.
- **LOfavør Spot Price** – variable contract that usually results in cheap energy over time.

The benefit is provided by **Fjordkraft**.
Additional information is available at lofavor.no or in the **LOfavør app**.

Lofavor app

You are now able to register using Bank-ID.

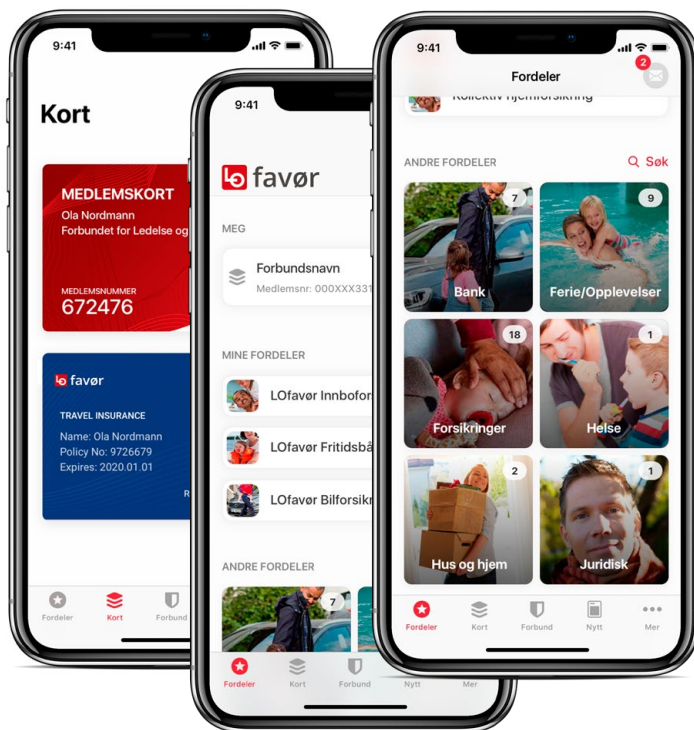


Check what you have

The membership card and the advantages are now available through your mobile. Check what you have – anytime, anywhere.

With our app you get:

- a digital membership card
- an overview of all your membership benefits, including those included in the membership and those you have not yet tried
- information on current issues and news
- travel documentation
- a personal message whenever we have something important to tell you
- remember what you have (a tool for storing images of your things)



Member's Hotline

When you call **LOfavør's Members' Hotline** on **+47 416 06 600**, you will hear these choices. Make choices based on which benefits you wish to order or need more information about.

1 Insurance and insurance questions

- 1 Make a household contents claim
- 2 Make other claims
- 3 Information concerning insurance or purchasing insurance

2 Bank and Mastercard

- 1 LOfavør Mastercard
- 2 Bank benefits through SpareBank 1

3 Member's service

- 1 LOfavør Benefits programme
- 2 Handel and Kontor
- 3 Fagforbundet
- 4 Fellesforbundet
- 5 Other LO unions

4 Legal

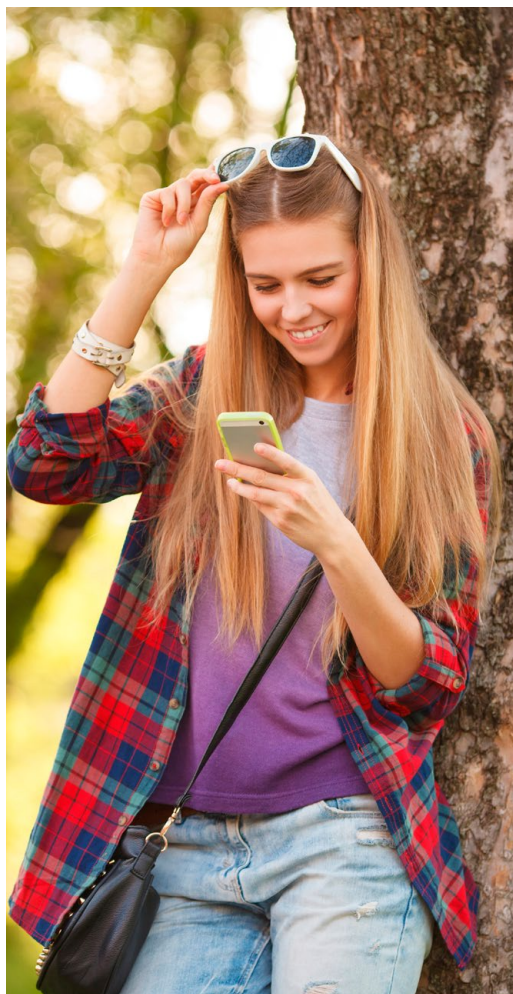
- 1 Legal assistance through Legalis
- 2 Lawyer insurance through HELP

5 Other benefits

- 1 Scandic Hotels
- 2 Electricity from Fjordkraft
- 3 Car rental through Hertz

6 Pension

(Opening hours 07 – 24 seven days a week)



LOfavør – which is operated by LOfavør AS, is only the intermediary of the goods and services offered. Individual purchase/order agreements are entered into directly between you and individual suppliers. LOfavør AS is not responsible for the goods and services offered, including information from suppliers. In the event of a complaint, the individual supplier must be contacted directly. LOfavør AS does not guarantee the absence of typographical errors or inaccuracies, and reserves the right to change content, pricing, terms and conditions subsequent to the printing of this pamphlet.

**Great for you.
Good for many.**

